

LG WASHTOWER™ LUXURY ESCAPES eGIFT CARD PROMOTION

FULL TERMS AND CONDITIONS

Details

Promotion	<p>The "Promotion" is the LG WashTower™ Luxury Escapes eGift Card Promotion being run by the Promoter during the Promotion Period.</p> <p>Subject to these Terms, claimants who make an Eligible Purchase during the Promotion Period may be eligible to receive a Bonus.</p>					
Promoter	<p>The "Promoter" is LG Electronics Australia Pty Ltd ABN 98 064 531 264 of 2 Wonderland Drive, Eastern Creek NSW 2766. Tel: 1300 54 2273.</p> <p>Luxury Escapes Travel Pty Ltd (ABN 16 150 650 927) is the issuer of the Luxury Escapes eGift Card, but is not the promoter of this offer, nor responsible for fulfilment of the offer terms.</p>					
Promotion Period	<p>The Promotion commences at 12:01am (Sydney time) on 31 August 2023 and closes at 11:59pm (Sydney time) on 1 November 2023 or while stocks of Participating Products last ("Promotion Period"). To the extent permitted by law, the Promotion Period may be varied or extended at the Promoter's absolute discretion.</p>					
Who can participate?	<p>To be eligible to claim a Bonus, each claimant must:</p> <ol style="list-style-type: none"> a. be an Australian resident currently residing in Australia; b. be aged 18 years or over c. make an Eligible Purchase during the Promotion Period; and d. comply with these Terms. <p>For the purposes of these Terms:</p> <ol style="list-style-type: none"> a. "Eligible Purchase" means the purchase of a Participating Product, or Participating Products in an eligible bundle, from a Participating Outlet in a single transaction that is paid for in full during the Promotion Period. Eligible Purchases do not include: <ol style="list-style-type: none"> i. rental payment plans under 18 months; ii. lay-bys or pre-orders; iii. commercial or business transactions involving the purchase of more than three units of Participating Products; iv. purchases via eBay or other online bidding or auction systems; v. the purchase of second hand products or ex display stock; vi. purchases other than from a Participating Outlet; or vii. purchases made in conjunction with any other LG offer. b. "Participating Outlet" means the LG Online Store at https://www.lg.com/au and the following outlets that operate in Australia and are authorised by the Promoter to supply the Participating Products. 					
Bonus & Participating Products	<p>Eligible claimants are entitled to one Luxury Escapes eGift card of the value specified in the table below ("Bonus") per Eligible Purchase. If the Bonus becomes unavailable for any reason beyond the Promoter's reasonable control, the Bonus will be substituted with a similar item of equal or greater value.</p> <p>"Participating Products" means a product, or product bundle, specified in the table below. The Participating Products are subject to stock availability.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #333; color: white;"> <th style="text-align: left;">Participating Product(s)</th> <th style="text-align: left;">Value of Bonus</th> </tr> </thead> <tbody> <tr> <td style="padding: 2px;">WWT-1209B 12/9kg WashTower™ All-In-One Stacked Washer Dryer in Platinum Black</td> <td rowspan="2" style="padding: 2px;">Luxury Escapes eGift card valued at \$200</td> </tr> <tr> <td style="padding: 2px;">WWT-1209FGB 12/9kg WashTower™ All-In-One Stacked Washer Dryer in Forest Green / Beige</td> </tr> </tbody> </table>	Participating Product(s)	Value of Bonus	WWT-1209B 12/9kg WashTower™ All-In-One Stacked Washer Dryer in Platinum Black	Luxury Escapes eGift card valued at \$200	WWT-1209FGB 12/9kg WashTower™ All-In-One Stacked Washer Dryer in Forest Green / Beige
Participating Product(s)	Value of Bonus					
WWT-1209B 12/9kg WashTower™ All-In-One Stacked Washer Dryer in Platinum Black	Luxury Escapes eGift card valued at \$200					
WWT-1209FGB 12/9kg WashTower™ All-In-One Stacked Washer Dryer in Forest Green / Beige						

	<p>WWT-1710B 17kg WashTower™ All-In-One Stacked Washer Dryer in Black Steel</p> <p>WWT-1710W 17kg WashTower™ All-In-One Stacked Washer Dryer in White</p> <p>WWT-1710CR 17kg WashTower™ All-In-One Stacked Washer Dryer in Candy Red</p> <p>LG WashTower™ & LG 5 Garment Styler Bundles where the Bundle includes 1 WashTower & 1 Styler from the following models:</p> <p>WASHTOWER RANGE:</p> <ul style="list-style-type: none"> • WWT-1209B 12/9kg WashTower™ All-In-One Stacked Washer Dryer in Platinum Black • WWT-1209FGB 12/9kg WashTower™ All-In-One Stacked Washer Dryer in Forest Green / Beige • WWT-1710B 17kg WashTower™ All-In-One Stacked Washer Dryer in Black Steel • WWT-1710W 17kg WashTower™ All-In-One Stacked Washer Dryer in White • WWT-1710CR 17kg WashTower™ All-In-One Stacked Washer Dryer in Candy Red <p>STYLER RANGE</p> <ul style="list-style-type: none"> • S5GOC Styler Steam Clothing Care System® - 5 Garment in Forest Green • S5MG Styler Steam Clothing Care System® - 5 Garment in Mirror Black • S3BF Styler Steam Clothing Care System® - 3 Garment in Black 	<p>Luxury Escapes eGift card valued at \$400</p> <p>Luxury Escapes eGift card valued at \$600</p>
making a claim	<p>To make an eligible claim, claimants must:</p> <ol style="list-style-type: none"> make an Eligible Purchase during the Promotion Period; register their Eligible Purchase on or prior to 11:59pm (Sydney time) on 30 November 2023 by visiting https://www.lg.com/au/promotions/ and completing the online claim form in full, including by providing the following details (as specified): <ol style="list-style-type: none"> title, first name, surname (which must match any customer name on the purchase receipt or tax invoice); current residential address; current and valid email address; serial number of the Participating Product (if available at time of registration); model number of the Participating Product; date of purchase; and name and location of the Participating Outlet. <p>Claimants will also be required to confirm they have read and understood these Terms.</p> provide a receipt or tax invoice for the purchase of the Participating Product (that includes the claimant's name and address, date of purchase, name and model number of the Participating Product and name and address of the Participating Outlet from which the Eligible Purchase was made) by uploading a copy to the redemption website located at https://www.lg.com/au/promotions. provide the serial number of the Participating Product to the Promoter within 14 days of taking delivery of the Participating Product or 14 days from receiving notice from the Promoter that an invalid or incorrect serial number has been provided, or by the final cut-off date of 13 December 2023 whichever is earlier. <p>Claims may only be made by the purchaser named on the purchase receipt or tax invoice for the Eligible Purchase.</p>	
Delivery	Delivery of the Bonus may take up to 8 weeks from the date of receipt of an eligible valid claim.	
Prize restrictions	This Promotion is not valid in conjunction with any other offer or promotion (to the extent permitted by law).	

	<p>The Bonus is subject to the terms and conditions of Luxury Escapes Travel Pty Ltd (ABN 16 150 650 927).</p> <p>The Bonus will be valid for use for 3 years from the date of issue. For the Luxury Escapes eGift Card terms and conditions, visit https://luxuryescapes.com/au/giftcards-terms.</p> <p>The Promoter does not accept any responsibility and is not liable for any loss (including but not limited to indirect or consequential loss), damage or injury suffered by any claimant as a result of the conduct of Luxury Escapes Travel Pty Ltd.</p>
Privacy Policy	The Promoter's Privacy Policy can be found at http://www.lg.com/au/privacy

Conditions of entry

- Information about the Promotion, including the matters in 'Details' above, and how to claim the Bonus forms part of these Terms and Conditions ("Terms"). Participation in this Promotion is deemed acceptance of these Terms.

Who is not eligible to participate?

- Employees, directors and/or officers (and their immediate family members and members of their households) of the Promoter or of its subsidiaries or related companies and retailers or agencies associated with the Promotion, are ineligible to participate in the Promotion.

Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

Claims

- The Promoter accepts no responsibility for inaccurate or incorrect information provided to the Promoter in connection with this Promotion. Claimants are responsible for notifying the Promoter of any changes to contact or mailing details that are provided to the Promoter.
- All claims are deemed to be received at the time of receipt by the Promoter (and not the time of transmission by the claimant). Records of the Promoter and its agencies are final and conclusive as to the time of receipt.

Verification and invalid claims

- Claims that do not comply with these Terms are invalid and may not be accepted.
- The Promoter is not responsible for receipt of incomplete, damaged, incomprehensible, indecipherable or illegible claims. All such claims may be deemed invalid.
- Claims that include errors or omissions may be accepted at the Promoter's discretion.
- If any of the details in the purchase receipt or tax invoice for the Eligible Purchase do not match the information received by the Promoter in accordance with these Terms, the entry may be deemed invalid.
- Claims may be subject to verification by the Promoter. Claimants must, within a reasonable period specified by the Promoter, produce to the Promoter (or its nominated agent) any documents or evidence that the Promoter may require (including photo identification or other documentation) to verify the claimant's identity, age, residential address and email address, purchase receipt or tax invoice, compliance with these Terms, eligibility to claim and any other information provided to the Promoter in the course of participating in the Promotion.
- The Promoter reserves the right to verify proof of purchase with Participating Outlets.
- Bonuses will only be awarded to claimants (or their parent/guardian) following any validation and verification that the Promoter requires in its sole discretion. If documentation requested by the Promoter is not received by the Promoter (or its nominated agent) or a claim has not been verified or validated to the Promoter's reasonable satisfaction within the time requested, that claimant's entry will be invalid. Verification is at the discretion of the Promoter, whose decision is final.
- The Promoter may at its absolute discretion, disqualify any claimant who:
 - has breached these Terms;
 - provides false information or fails to provide information in accordance with these Terms;

- c. has submitted a claim which is not in accordance with these Terms;
- d. the Promoter has reason to believe:
 - i. is not the original claimant;
 - ii. has forged, manipulated, interfered or tampered with, or appeared to benefit from forging, manipulating, interfering or tampering with, the Promotion;
 - iii. has engaged in conduct that is fraudulent, unlawful, misleading or deceptive, or other conduct that interferes with the fair and proper conduct of the Promotion; or
- e. does anything that may adversely affect the name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this Promotion.

The Promoter's decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

13. The Promoter reserves the right to reclaim a Bonus if any of the Participating Products are returned after the claim has been fulfilled, except where the product is returned under a manufacturer's warranty or non-excludable consumer rights under the *Competition and Consumer Act 2010* (Cth).

Notice and Delivery of Bonus

14. The Promoter will notify claimants of their entitlement to a Bonus using the contact details provided by the claimant.
15. Bonuses will be delivered to Australian addresses only. The Promoter is not liable in respect of any delivery that is dispatched before any change of delivery address is notified to the Promoter.
16. Delivery of the Bonus may take up to the time specified in the 'Details'. The Promoter is not responsible for any delays in delivery outside its control.
17. If a Bonus is delivered or provided by a third party supplier, the Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the Bonus, any loss or damage to the Bonus, any failure relating to the Bonus or failure by the third party supplier to meet any obligations under these Terms or otherwise.

Liability

18. Nothing in these Terms excludes, limits or modifies, or purports to exclude, limit or modify any consumer rights (including statutory guarantees, implied warranties and conditions) under any statute, including but not limited to the *Competition and Consumer Act 2010* (Cth) or any other statute that may not be lawfully excluded, limited or modified by agreement.
19. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to that arising out of the following:
- a. any technical difficulties or equipment malfunction (whether or not under the Promoter's control), including any omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite network failure, technical problems or traffic congestion on the internet or website or software failure;
 - b. acts or omissions (including negligent acts or omissions) of the Promoter's employees, agents or third parties involved in the conduct of this Promotion;
 - c. any third party interference or unlawful act;
 - d. any loss or damage to any computer related to or resulting from participation in this Promotion, downloading any materials in connection with the Promotion or use of a Bonus, including loss arising from a security breach, theft or destruction;
 - e. any conduct or event that is beyond the reasonable control of the Promoter;
 - f. any variation in the value of a Bonus;
 - g. any tax liability incurred by a claimant; or
 - h. any receipt, taking, acceptance or use of a Bonus.
20. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated to the Promoter in the course of, or in connection with, this Promotion.
21. The Promoter accepts no responsibility for claims or other communications that are late, lost, delayed, misdirected, incomplete, illegible or incorrectly submitted.
22. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated for any reason, including but not limited to a Force Majeure Event, any infection by computer virus, bugs, tampering,

unauthorised intervention or technical failures, the Promoter reserves the right, at its sole discretion to modify, suspend, terminate or cancel the Promotion (subject to any regulatory requirements).

Force Majeure Event means any cause outside the Promoter's reasonable control and which could not have been prevented or avoided by the taking of all reasonable steps.

23. Any attempt to deliberately damage or interfere with the Promoter's website or the Promotion website, to cause malicious damage or interference with the normal functioning of the Promoter's website, or to otherwise undermine the legitimate operation of this Promotion may be a violation of criminal and civil laws and should such an attempt be made, whether successful or not, the Promoter reserves the right to seek damages to the fullest extent permitted by law in respect of such conduct.
24. If the Promoter suffers loss or incurs any costs in connection with any breach of these Terms the claimant agrees to indemnify the Promoter for those losses, damages and costs.
25. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Collection and use of personal information

26. The Promoter collects personal information from claimants for the purposes of the conduct of this Promotion and for future promotional, marketing and publicity purposes, including to contact claimants to provide information about special offers or other marketing materials via any medium. Claimants consent to the collection, storage and use of their personal information for these purposes.
27. The Promoter may disclose personal information to:
 - a. its related companies and to third parties (including promotional partners, contractors and agents) both within Australia and overseas for the purposes of the conduct of this Promotion; and
 - b. its related companies and promotional partners both within Australia and overseas for promotional, marketing and publicity purposes who may use that personal information to provide information about special offers or other marketing materials via any medium.
28. By participating in this Promotion, claimants consent to the collection, storage, use and disclosure of their personal information by the Promoter in accordance with these Terms.
29. If personal information requested by the Promoter in the course of conducting this Promotion is not provided, the claimant may not be eligible to participate in the Promotion and/or the Promoter may not be able to provide the Bonus.
30. Claimants may obtain access to, update, correct or require destruction of personal information held by the Promoter, make a complaint about a breach of privacy, or opt out of receiving any communications by contacting the Promoter at the address specified in the 'Details'.
31. A copy of the Promoter's Privacy Policy in relation to the treatment of personal information may be obtained at <http://www.lg.com/au/privacy> or by contacting the Promoter.

General

32. Any costs associated with entering the Promotion and making a claim, including accessing the Promotion website, are the responsibility of claimants. All taxes (excluding GST) which may be payable as a consequence of receiving a Bonus are the sole responsibility of the claimant. All other incidental and ancillary costs including but not limited to insurance, taxes (excluding GST) and any and all other expenses are the responsibility of the claimant.
33. The Bonus is not refundable, transferable or exchangeable and is not redeemable for cash (except where the Bonus is specified to be cash). The Bonus must be taken as offered and cannot be varied.
34. Claimants grant the Promoter and its affiliates, agents, representatives and third party promotional partners an exclusive, royalty-free, perpetual, irrevocable, transferable, worldwide licence, with the right to grant sublicenses, to use, edit, reproduce and exploit any intellectual property associated with the claimant's participation in this Promotion by all means whatsoever (including, without limitation, reproduction in print and electronic format) for any purpose. Claimants also consent to the use by the Promoter and its affiliates, agents, representatives and third party promotional partners of any intellectual property associated with the claimant's participation in this Promotion, even if the use may otherwise be an infringement of any moral rights.
35. These Terms are governed by the laws of New South Wales. Claimants submit to the non-exclusive jurisdiction of the courts of New South Wales.